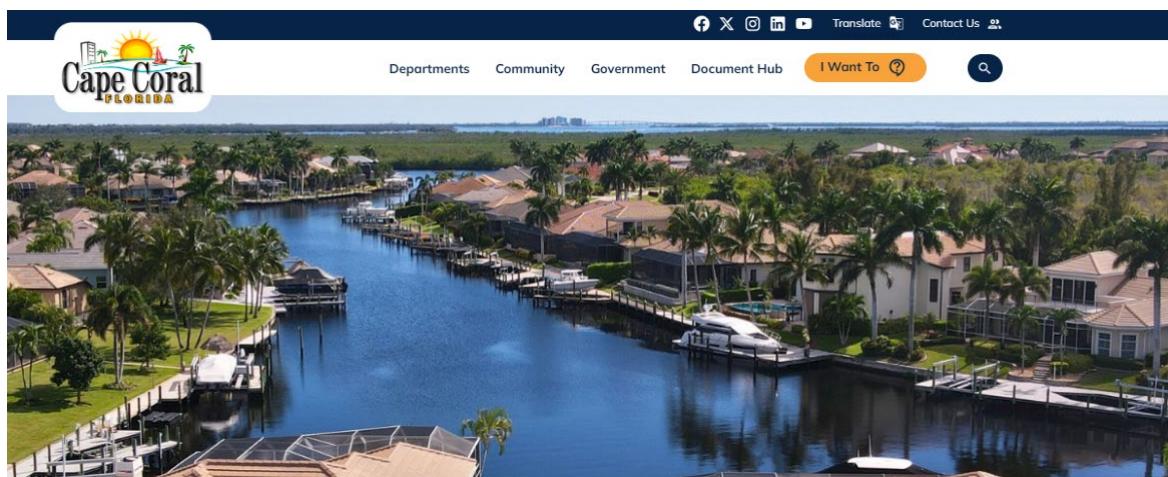
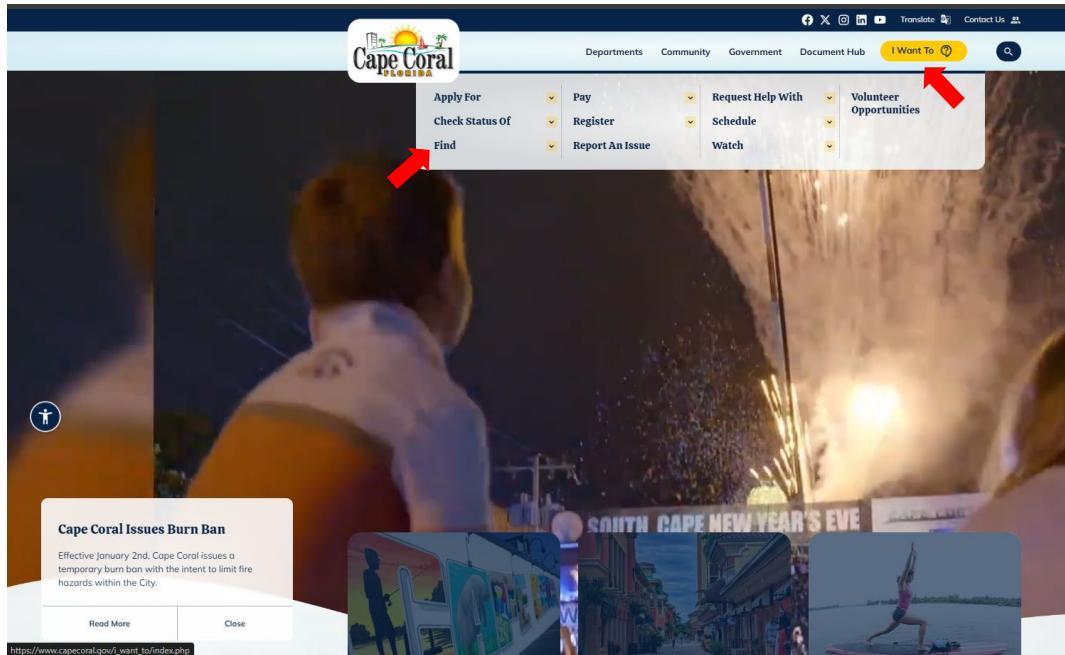


How to use the GIS and the Payoff Information Request Form

- 1) Log on to www.capecoral.gov
- 2) Go to 'I Want To...' then 'Find' then 'Assessments & Payoffs'.



Home > I Want To > Find

Find

- [Assessments & Payoffs](#)
- [Building and Permit Reports](#)
- [Code Liens](#)
- [Department Updates](#)
- [EDO Project Map](#)
- [Emergency Information](#)
- [FEMA Flood Elevation Certificate](#)
- [Flood Protection](#)
- [Licensed Contractor](#)
- [Maps](#)
- [Meetings and Agendas](#)

Additional Resources

- Assessments & Payoffs
- Building & Permit Reports
- City Project Updates
- Code Liens
- CRA Reports
- Department Updates
- EDO Map
- Emergency Information
- FEMA Flood Elevation Certificate

3) If you are in agreement with the City's DISCLAIMER click 'Start'. If you are requesting a payoff form on a confidential property, do not hit the 'Start' button, but select 'Click Here to Request Payoffs on Confidential Properties That Are Excluded From Displaying On Our GIS Online Site'.

Cape Coral GIS
 ☎ GIShelp@capecoral.gov

Additional Resources

- CapeIMS
- Interactive GIS Maps
- Open Data Portal
- Useful GIS Links

CapeIMS

By clicking/viewing any links contained on the City of Cape Coral's GIS pages you understand and agree to the [Disclaimer](#) provided herein.

Click on the "START" button below to access the CapeIMS website:

START

The City offers the ability to pull a current snapshot of open balances, which includes special assessments (UEP), utility balances, and open code case fees.

For more detailed payoff information, the City offers a free service where anyone can request payoff information for any parcel in the City of Cape Coral. Payoff information will include special assessments (UEP), utility balances, open code cases and building permits, property restrictions and any special notes.

For Utility Extension Project / assessment payoffs, please be advised annual installments are calculated during the months of August and September each year. Therefore, after July 31, the payoff balances provided herein are estimates and will be updated after the annual installment billing is complete. If payoff is made after July 31, an annual installment will automatically be billed on your property tax bill. Upon payment in full of both the annual installment (to the Lee County Tax Collector) and the remaining principal balance of the assessment (to the City of Cape Coral), the assessment will no longer appear on the tax bill.

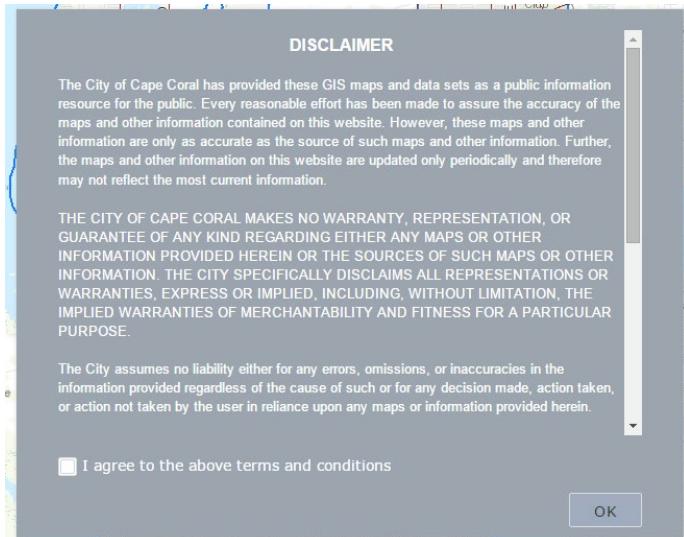
[Click Here To View An Instructional Pdf Describing How To Use CapeIMS To Look Up Information For Assessments & Payoffs](#)

Submitting BULK (10 or More) payoff requests? Email the straps with no decimals or dashes to payoff@capecoral.gov.

[Click Here To Request Payoffs On Confidential Properties That Are Excluded From Displaying On Our GIS Online Site](#)

Do you have a payoff question? Contact customer billing services at payoff@capecoral.gov.

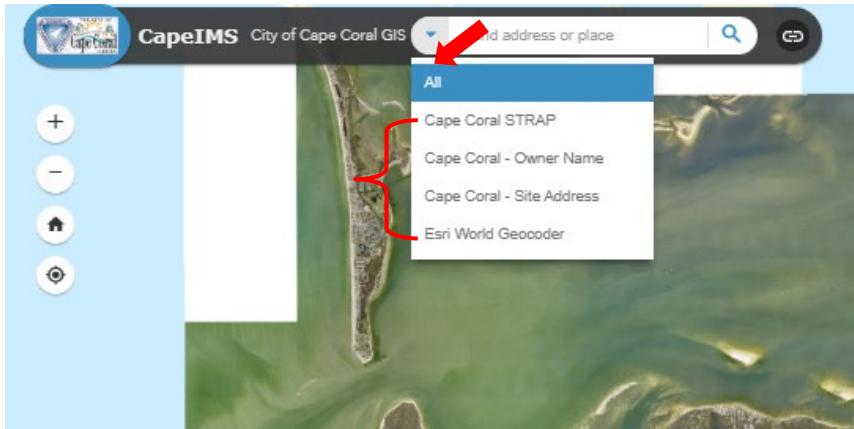
4) Before the Cape IMS page loads, you will have to agree to the terms and conditions.



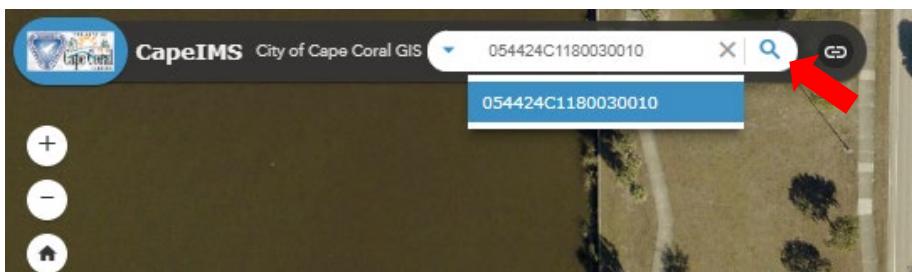
5) Query by the Strap # is the preferred query to use, but you can also search by Owner Name and Site Address.

- If using Strap # (do not include dashes or decimal)
- If using Address (include street address and abbreviate such items as St, Ave, Ter, etc)

Choose the type of query you would like to search by selecting from the drop down menu.

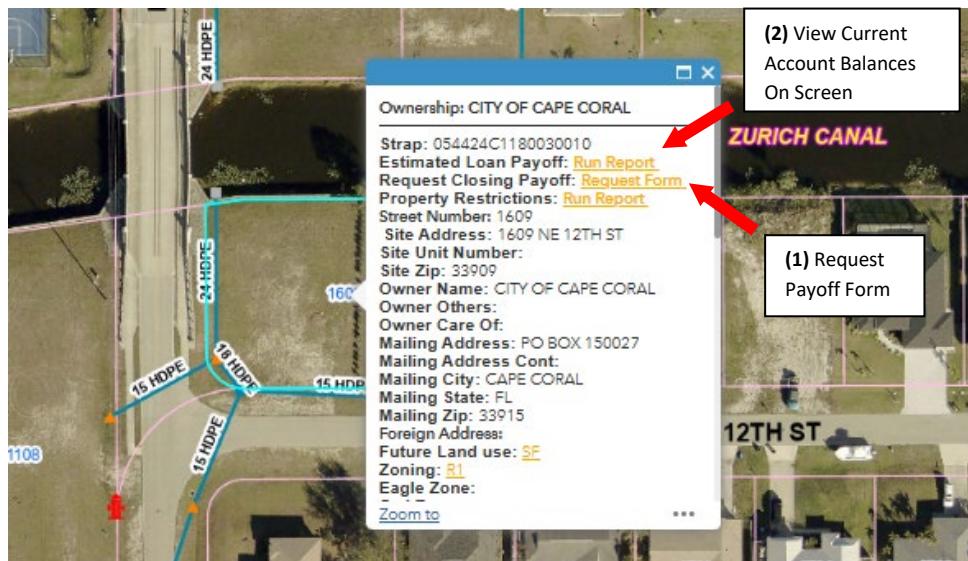


6) Click on the magnifying glass or press 'Enter' on the keyboard to proceed. A picture of the property will appear in the middle of the screen.



7) Payoff Options:

- To request a City of Cape Coral payoff form, click the link (1) 'Request Form' next to Request Closing Payoff.
- To view the current account balances from your computer, click the link (2) 'Run Report' next to Estimated Loan Payoff. The payoff numbers will now appear for you to view or print in a separate tab in your browser.



8) Upon clicking 'Request Form' for submission of a payoff form, enter the appropriate information on the next screen.

- The required fields are marked in the screen shot below with a red asterisk.
- The closing date must be after the request date and no more than 30 days in the future.

Payoff Information Request Form

Requestor Information Strap #: 054424C1180030010

Company: *

(If you are the owner, please put your name in the Company box.)

Requestor's Name:

Email Address: *

Phone: *

Extension:

Fax:

Request Date: 1/8/2026

Closing Date:

(Closing date available from today up to 30 days in the future.)

Memo:

200 characters remaining

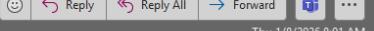
** Please allow 5-7 business days for processing time. Please do not send duplicates **

9) Once the payoff if submitted you will receive an email from payoff@capecoral.gov informing you we received your request and to please allow 5-7 business days to process. The payoffs will be returned to you in the form of a PDF to the email you provided in the request.

Payoff Request for Strap#: 054424C1180030010

 Payoff@capecoral.gov
To: Steve Brightbill
Retention Policy: Capecoral_24_Month_Inbox (2 years)

Expires: 1/8/2028 Thu 1/8/2026 8:01 AM



Your Payoff Request has been received and is in process. Please allow 5-7 business days for processing time. Please do not send duplicates.

